

Scanner Software FAQ

Why do the images from color film sometime have no color? Why do color images look black & white?

The black & white film terms have been set to remove all color from the image. If the DX codes are misread as black & white film, then all color will be removed from the image. This can happen if the film is notched on the DX code side, or the DX camera is out of focus, or adjustment.

1. Check the focus and alignment of the DX camera.

Note: If the film is notched on the DX code side, or the DX camera is out of adjustment, then sometimes Kodak 78 films will read as Kodak 78/0 B&W film.

2. Check the film term for 78/0 B&W film and change the Saturation from 0 to 100. This will keep all the color in the image for this film term.
3. The two other B&W film terms can stay as they are. Kodak 78/13 B&W film and 110/-1 Ilford B&W film. It is unlikely that films will be misread as these to film terms.